



## **Job Posting - ZW Weekend Sales Associate**

Interested in working with a passionate team and becoming an integral part of Victoria's only Zero Waste package-free grocery store? Be a leader in the growing Zero Waste movement within our community and be part of a fresh concept on the Island. Share your knowledge about sustainable living and help others thrive in their own Zero Waste journey. Our mission is to reduce the amount of waste that ends up in our landfills and oceans by making it enjoyable, convenient, and affordable for people to transition to a Zero Waste lifestyle. Help us build a stronger community that supports local producers and suppliers. Join our team!

We are seeking a reliable, team-oriented individual that is motivated and passionate about package-free shopping, and helping customers reach their Zero Waste goals. The ideal candidate must be available to work weekend shifts.

### **Duties and responsibilities**

- Greet customers in a friendly and professional manner and ensure an enjoyable package-free shopping experience for everyone.
- Provide excellent and knowledgeable customer service while answering questions about our products and suppliers, helping customers weigh and tare containers, locate in-store products, and dispensing of personal care refill products as required and/or upon request.
- Opening and closing duties.
- Cashier responsibilities and back area responsibilities.
- Maintain strict adherence to our C.A.R.E. system.
- Maintain cleanliness and overall safety of store front and back room.
- Restock shelves and bulk products as needed.
- Manage protein counters and dispense protein items following ZWE standard operation procedures.
- Wash, rinse, and sanitize utensils, jars, and bulk containers as per protocols.
- Follow and comply with VIHA, WCB and Food Safe regulations.
- Assist with receiving and processing of deliveries.
- Ensure proper storage and rotation of products.
- Assist with inventory management and control.
- Assist other ZWE teammates as needed and requested.

### **Qualifications and skills**

- Previous experience in customer service, minimum 6 months.
- Food Safe Level 1 or higher; or willingness to acquire certification within a month of starting the position.



- Must actively participate, or be interested in, Zero Waste ideals and lifestyle.
- Proven excellent customer service skills, and a friendly and outgoing demeanour.
- Proven communications and interpersonal skills. Team oriented.
- Ability to work in and maintain a fast-paced environment .
- Ability to multi-task, prioritize, and stay organized.
- Ability to lift and manage up to 50 lbs.
- Ability to remain standing and/or active for prolonged periods of time.
- Must have a keen attention to detail and ability to problem solve in a timely and friendly manner.
- Willingness to work a flexible schedule, including evenings and weekends.
- Willingness to go the extra mile for customers and team mates.

### **Perks of the job**

- Work in a fun and active environment with other passionate teammates
- Opportunities to learn new skills and grow in a unique, sustainably-minded environment
- Network with local entrepreneurs, producers and suppliers
- 20% personal discount on all retail and food items

### **How to Apply**

Please send your resume and cover letter to [info@zerowasteemporium.com](mailto:info@zerowasteemporium.com)

**Application deadline:** Open ended. Interviews will start as applications are received.